



Volunteer Manager Learning Group

This specialized program offers in-depth training by experts in a peer learning environment. Opportunity to earn 15 PDUs in CVA credit.

The six-week Volunteer Manager Learning Group provides time and space to examine the changes in the nonprofit sector affecting volunteerism, challenges in creating an organizational culture that supports and maximizes the value of volunteers, and the skills needed to effect change. The group will specifically address the new realities affecting volunteerism in the virtual space and with social distancing.

This specialized program offers in-depth training and a unique networking opportunity that supports peer learning. Participants will each identify a project to complete for their organization and receive feedback and support throughout the five weeks to ensure successful implementation. All sessions feature a high degree of participant interaction, hands-on activities, and tools and resources that can be applied immediately.

Sessions & Topics:

1. The Unique Nature of Managing Volunteers
2. Recruitment & Selection of Volunteers
3. Volunteer Engagement & Supervision
4. Volunteer Retention & Recognition
5. Measuring Outcomes
6. Project Presentations & Peer Feedback

Who Should Attend

Volunteer Coordinators, Managers or Directors, Development and Program staff and others responsible for leading volunteers and/or volunteerism initiatives in their organizations. Duties can include planning for, recruiting, training, and supervising volunteers.